#### PREPARING FOR BOSS VISIT

### DO YOUR HOMEWORK DAY'S PLAN

- 1. Prepare the day's plan.: days plan includes:
- 2. Departure and arrival timings to different places.
- 3. Places to be visited.
- 4. Points to be discussed.
- 5. Special appointments.
- 6. Markets to be visited.
- 7. Prepare a separate sheet of the day's plan for each day.

#### TARGET V/S ACHIEVEMENT

- 1. Prepare a target v/s achievement update sheet for the particular town in your territory.
- 2. Prepare separate sheets for the towns visiting.
- 3. Prepare update achievement Vs target.
- 4. Compare this year's update achievement with last year's average.
- 5. Compare the percentage of time with the percentage of achievement.
- 6. Highlight the special achievements

#### **KNOW THE PROFILE**

- 1. Know the visiting places' profiles. Population, males, and females. Size, area, boundaries. Literacy rates.
- 2. Universities, colleges, institutions, other research institutes, etc.
- 3. Political structure.
- 4. Factories and other industries and crops. Income sources
- 5. Historical places

## KNOW THE PRICING.

- 1. Be clear and prepared.
- 2. Know the pack wise Maximum resale price (M.R.P.).
- 3. Know the Brand-wise and pack-wise retail price.
- 4. Know the invoice prices.
- 5. Know the sales tax and other taxes pack-wise.
- 6. Know the retailer margin of each pack.
- 7. Know the competitor products pricing M.R.P., invoice, retail price, retail margin, etc.
- 8. Know the comparison between own and competitor prices, retail margins, sizes, etc.

### TARGET SPLITS

- 1. Have target splits of each pack, town rise, distributor-wise.
- 2. Have the bases for the split.
- 3. Have percentage growth of targets over last year.
- 4. If possible, have a target split for distributor salesman-wise.
- 5. Update achievements also.
- 6. Total target split should tally with the territory target.

## **TERRITORY PROFILES**

1. Keep ready the territory profiles.

- 2. Have to visit places distributor's profiles also.
- 3. Have remaining distributor profiles for reference.
- 4. The distributor profile format is available in the reporting formats chapter.
- 5. Keep all the territory and distributor profiles neatly typed or done on the computer.

### YOUR ITINERARY

- 1. Keep your itinerary ready.
- 2. For Any changes in the itinerary, keep ready with reasons.
- 3. The itinerary should be prepared by considering the below points.
- 4. Covering all the town.
- 5. Economical.
- 6. No repetitive visits.
- 7. Priority base town coverage.
- 8. Keep your sub-ordinates itinerary also ready.
- 9. Should have a clear idea of your sub-ordinated itinerary, particularly the boss's visiting dates.
- 10. Keep ready the contact phone numbers.

## **Promotional Activities**

- 1. Should know the peakwise, slab slab-wise promotional activities of a particular month.
- 2. Able to tell the last three months' trade promotions and activities.
- 3. Should know peakwise average sales with promotions and without promotions in the last three months.
- 4. Know the competitor's promotional activities, percentage of scheme, operation period, etc.
- 5. If possible, collect the P.O.P. of the competitor's promotional activities.
- 6. Know the last three months' competitor's promotional activities.

## FINANCIAL BUDGETS

- 1. Keep ready the "Financial Budgets" of your territory i.e., displays, Q>P>S> etc.
- 2. Have the budget split distributor-wise and the period to be used.
- 3. Have outlet-wise average budget allotted. Update the financial budget usage distributor-wise.

- 4. Formula to calculate average budget allotted per outlet:: Display the Budget No. of outlets
- 5. Distributor-wise number of display windows taken and classification and category of outlets.
- 6. Knowledge of competitors' financial budgets and activities.

## **CHEQUES**

- 1. Keep ready the distributor cheque position with C & FA/Super-Stockist? Consignee agent and cheque numbers.
- 2. Follow the minimum cheque position norms with C & FA.
- 3. Prepare distributor-wise cheques to be presented by C & FA, amounts and dates.
- 4. Keep cheque bouncing details, demand drafts collected, drafts to be collected, due dates, etc ready.
- 5. Genuine reasons for cheque bouncing.
- 6. Reasons should tally with the distributor's statements.

## **OUTSTANDING**

- 1. Keep ready the cheque bouncing the outstanding list. Do the aging analysis.
- 2. Prepare the aging analysis as 15 days, 30 days, 45 days, 60 days, and 90 days.
- 3. Prepare genuine reasons for old outstanding. Prepare a plan to collect old outstanding with dates.
- 4. What are all the efforts already made to collect the old outstanding?
- 5. Compare the percentage of bouncing with sales in the last three months.

#### Claims

- 1. Keep the distributor-wise pending claims list ready.
- 2. The pending claims list should have the following details:
  - a. Activity. o Claim No. o Amount spent. o Budget allotted. o Date of submission. o Activity month.
  - b. Enclosures etc.

### **PRIMARIES**

- 1. Keep ready the primaries plan distributors for the particular month.
- 2. Update primaries made.
- 3. Pending primary orders with C & FA and dates to be dispatched.
- 4. The primary plan should tally with the target.
- 5. Quantities mentioned in primary order form should reflect the promotional packs order.
- 6. All primary order copies should have the distributor's stamp and signature.

## **SECONDARIES**

- 1. Keep ready the secondary targets, distributor-wise and distributor salesman-wise, pack-wise.
- 2. Update the secondaries of all distributors and distributor salesmen.
- 3. Prepare a plan to achieve the balance of secondary targets distributor, salesman, and pack-wise.
- 4. Compare the secondary update achievement percentage with the time percentage.
- 5. See the reporting formats chapter for the secondary follow-up sheet.

## STOCK POSITIONS

- 1. Keep ready the distributor wise go down stock position.
- 2. Ratio of stock positions with primary and secondary targets and achievements.
- 3. Prepare answers for huge stock positions if any.
- 4. Prepare answers for low stock positions if any.
- 5. Prepare answers for out of stock positions also.

# **Competition Information**

- 1. Have the competitor's information in full.
- 2. Competitor companies' distributors
- 3. Addresses and phone numbers.
- 4. Contact person.
- 5. Business turnovers, investment.
- 6. Coverage and coverage frequency.
- 7. Experience.
- 8. C & FA town and dispatch frequency.
- 9. Company salesman, name, experience etc.
- 10. Territory. Particular distributor working days.
- 11. Infrastructure available etc. Market credit days.
- 12. Financial terms with company, Etc.

### **PRESENTATION**

- 1. Prepare a presentation to submit to the boss. Territory in general, visiting towns in particular.
- 2. The presentation should have profiles of personnel, territory, and distributor.
- 3. Primaries, secondary targets, and achievements. Coverage analysis. Turnover analysis Callage and productivity.
- 4. Promotional activities report. Budget v/s budgetary control.
- 5. Contribution of brands/packs and turnover to the territory.

## **BRIEFCASE OR BAG**

- 1. Arrange the files and other records neatly in order, in your briefcase or bag.
- 2. Should be able to take out the required file easily.
- 3. Territory map, town map compulsory.

- 4. Pen, pencil, eraser, marker and calculator.
- 5. Keep one empty pad.
- 6. Keep some white papers.
- 7. Extra pen, pencil and eraser.

# Expense statement

- 1. Keep the expense statement file ready.
- 2. File the expense statements in order.
- 3. Update all expense statements.
- 4. Mark the expense drafts/cheques received.
- 5. Knowledge on expense draft time taken analysis.
- 6. Imprest cash, expenses and plus or minus balance analysis.
- 7. Percentage of expenses to sales a comparison.
- 8. See "reporting formats" for expense analysis format.